

Notice of Application Transfer

Frequently Asked Questions

1. Why am I receiving this letter?

You are getting this letter because you are on a Public Housing waitlist for Opportunity Home San Antonio. Your application for a specific property will move to our general waitlist. This move aims to reduce your wait for housing. Your original application date and time will stay the same, and you will not lose your place in line.

2. Is Public Housing the same as Section 8?

No, the difference between the programs comes down to who owns and operates the property. You are on the waitlist for one or more of the (70) Public Housing properties operated by Opportunity Home. In Section 8, private landlords own the properties and have their own waiting list(s). They accept Section 8 vouchers from renters.

3. If my application is transferred to the general waitlist, does this mean I have to start all over again?

No, you will keep your place in line. Opportunity Home will contact applicants based on their submission date and time. You will not need to reapply. Also, if a wait time has been recently provided, you may be contacted sooner to begin your eligibility screening.

4. What is a “general Public Housing waitlist”?

Being on Opportunity Home's general Public Housing waitlist allows your application to be considered for multiple properties. More options means a shorter wait time for housing. Now, instead of selecting certain properties and waiting for an available unit there, you will join one of three waitlists where you may be eligible for more properties.

- Family Public Housing
- Elderly/Disabled
- 504 Accessible (for wheelchair and hearing impaired-related needs).

5. What is the difference between the 3 general public housing waitlists?

- Family Public Housing is for anyone, regardless of family size or age.
- Elderly/Disabled Public Housing is reserved for those applicants who are 62 years of age or older, or for applicants under the age of 62 with a verified disability. Proof of disability will be collected during the eligibility appointment.
- 504 Accessible Public Housing is reserved for applicants who have a wheelchair-accessible or other disability-related need.

6. After transferring to a general public housing waitlist, can I still choose the property where I want to live?

No, if you need a specific location, you will have to submit a request for a Reasonable Accommodation with a letter from a knowledgeable professional. Please know this might delay your offer of a unit if no units that fit your needs are available.

7. What if I have special needs and must live in a certain area of town?

If you have a letter from your doctor, you can request a reasonable accommodation when Opportunity Home contacts you. It should explain your need to live in a specific area. The wait time for a specific location may be longer to ensure you receive an appropriate unit.

8. Can I be transferred to all three Public Housing waitlists?

No, you will only be transferred to the waitlist that you are eligible for. For example, if you are an applicant who is 35 years of age with no dependents or disabilities, you would transfer to the Family Public Housing waitlist.

9. Can I stay on the waitlists I am on?

No, all applicants who are currently waiting on property-specific housing waiting lists will be transferred to the general Public Housing waitlist.

10. What do I need to do next?

- a. Respond to the Notice of Applicant Transfer letter within 10 business days.
- b. Visit homesa.org/continuedinterest and complete the Continued Interest Form. Please complete the form by the due date given in your Notice of Applicant Transfer letter.

11. What if I do not have a Portal Account?

If you do not have a portal account, you may create one by logging into homesa.myhousing.com/Account/Login. If you need assistance creating a portal account, you may call **210.477.6406** and the call representative will collect your contact information so staff can reach out to you to assist. A portal account is not required and you are able to complete the Applicant Transfer form without making a portal account.

12. What will happen if I do not complete the form?

If you do not complete the online form by the deadline on your Notice of Applicant Transfer letter, **your application will be removed from all waitlists.**

13. If I need assistance, can I come in person for help?

Opportunity Home is able to offer faster resolution over the phone than in person. If you choose to visit our office in person, you may be subject to long lines and higher wait times.