

MITW PLAN 2022-2023

PUBLIC COMMENT OVERVIEW

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OUTREACH ACTIVITIES

- 1 Public Hearing
- 3 Virtual Resident Briefings
- Surveys - website, direct email 2x
- Promotional materials - property flyers, resident newsletters, blog post, and social media

OUTREACH RESULTS

- 3 residents provided feedback at Public Hearing
- 59 people signed up and 10 confirmed residents attended briefings
- 520 people responded to the online survey
 - 496 resident responses
 - 24 landlords responses

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SURVEY DETAILS

Response Rates

- 4.3% for residents
- 1.7% for landlords

Table 3. Response rates by delivery method

Target Population	Sent	Responses	Response (%)
HCV and PH residents with email	11,522	496	4.3%
Landlords with email	1,451	24	1.7%
TOTAL	12,973	520	4.0%

FEEDBACK

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- 68.4% indicated **support** for the policy changes
- 12.2% indicated **opposition** for the policy changes
- 19.4% indicated “**Not Sure**” for the policy changes

Table 6. Summary results for all question responses

Response Category	Responses	Response (%)
1 - Strongly Oppose	342	5.8%
2 - Oppose	372	6.4%
3 - Support	2,500	42.7%
4 - Strongly Support	1,502	25.7%
Not Sure	1,132	19.4%
TOTAL	5,848	100%

FEEDBACK

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HCV REMOVAL OF SELF-CERTIFICATION

- Nearly 66% of survey responses were supportive
- 71% of landlord responses strongly opposed this change.

TIMELINE & OUTREACH ACTIVITY

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OUTREACH ACTIVITIES

Surveys: 11,911 to PH residents and HCV participants with emails on file

Property Flyers: distributed at PH properties

Virtual Resident Briefing Mtgs: 3 meetings; 59 signed up and 10 attended

Other efforts: Resident and Partner Newsletter Promotions, Blog Post, Social Media Promotion, Video Recording of Proposed Changes, FAQs on website, Text messaging, Landlord portal post, Landlord email blast

PUBLIC COMMENT PERIOD BEGINS

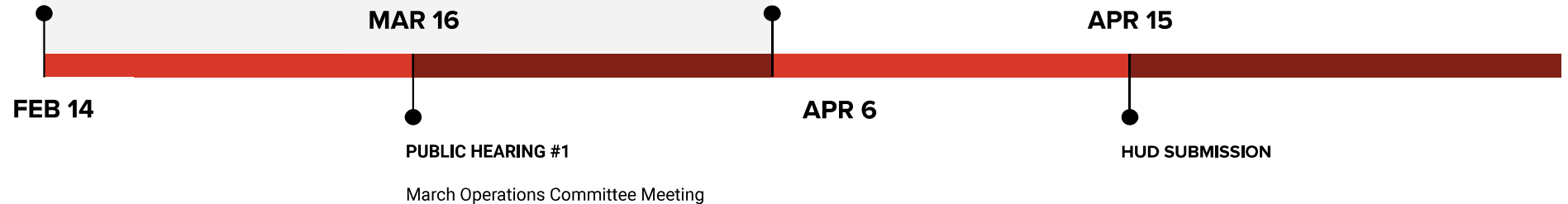
Public Notice of Public Hearing and Public Comment Period

Materials posted to website

Outreach Activities begin

FINAL BOARD APPROVAL + PUBLIC HEARING

Final opportunity for public comment prior to board approval



QUESTIONS + FEEDBACK

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MAIL

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