

APPENDIX B.4.b.: FY2023 MTW PLAN OUTREACH OVERVIEW AND PUBLIC COMMENT SUMMARY REPORT

Outreach Overview

The Agency's outreach effort was driven by two main goals. The first was to reach and engage as many residents as possible during the ongoing COVID-19 pandemic and the most recent OMICRON surge. Outreach activities were intended to provide as many avenues for connecting with residents as possible. The second goal was to collect public comment on the proposed changes in the MTW Plan including program policy changes in the following implementation documents: ACOP, ADMIN, and FSS Action Plans.

In addition to the activities described throughout this summary report, the Agency provided a recorded presentation with descriptions of proposed policy changes in addition to documents with written summaries of the proposed changes. These materials were made available on saha.org.

Figure 1. MTW Timeline and Outreach Activities



Feedback Overview

The Agency received feedback from over 520 people during the comment period. In general, most feedback was either positive or neutral. Neutral feedback was primarily driven by the survey responses; there are inherent limitations to using surveys to collect feedback on policy changes. As a result, the Agency monitored survey results as they came in and used responses to inform other work including which policies should be explained in further detail during resident briefings. For example, during virtual briefing meetings staff were able to further explain the proposed



changes with higher neutral responses so residents were able to get the clarifications they needed. These explanations were also recorded and then broadcast at properties and posted on the website.

All feedback was reviewed and considered in the final drafting of the plan. Below is a summary of the feedback received by plan and/or topic area and the final status of the proposed change.

1. MTW Plan

Proposed Change	Feedback Overview	Adjustments to Plan
MTW Plan: Triennial Recertification	Over 80% of survey responses and 100% of other feedback received on this proposed change were supported.	None
MTW Local Property-Based Housing Program	Over 63% of survey responses were supportive. Nearly 30% were not sure. There was no other feedback received.	None

2. ACOP - Public Housing

Proposed Change	Feedback Overview	Adjustments to Plan
ACOP: APPLICANT CRIMINAL SCREENING GRID	Nearly 62% of survey responses were supportive. Roughly 25% were not sure. Other comments received were supportive of the screening grid.	None
ACOP: 5.1.B DETERMINING UNIT SIZE	Nearly 85% of survey responses were supportive.	None
ACOP: 8.1.E SECURITY DEPOSITS	Nearly 78% of survey responses were supportive.	None
ACOP: 12.2.B OCCUPANCY STANDARDS TRANSFERS	Nearly 88% of survey responses were supportive.	None
ACOP: 13.3.C (2) OTHER GOOD CAUSE [24 CFR 966.4(l)(2)(ii)(B) and (C)]	48% of survey responses were supportive. Nearly 20% were not sure. SAHA received questions regarding this proposed change during the resident virtual briefings and clarified that the change provides the Agency more flexibility to not terminate a lease if the transfer is not required.	None

3. Public Housing Lease



Proposed Change	Feedback Overview	Adjustments to Plan
PH LEASE: GARAGE/YARD SALES	Nearly 65% of survey responses were supportive.	Yes, staff will add clarifying language stating Resident Council sponsorship is permitted as long as it is coordinated with property management.
PH LEASE: FIREARMS	Nearly 65% of survey responses were supportive.	None
PH LEASE: GRIEVANCE PROCEDURES	Nearly 71% of survey responses were supportive.	None
PH LEASE: PET DEPOSIT	Nearly 66% of survey responses were supportive.	None
PH LEASE: UNAUTHORIZED PET FEE	Nearly 60% of survey responses were supportive.	None

4. ADMIN PLAN

Proposed Change	Feedback Overview	Adjustments to Plan
ADMIN PLAN: Applicant Criminal History Grid	Nearly 64% of survey responses were supportive. Roughly 20% were not sure. Other comments received were supportive of the screening grid.	None
ADMIN PLAN: HCV - PHOTOS & DIGITAL SCANS	Nearly 86% of survey responses were supportive. There was no other feedback received.	None
HCV - REMOVAL OF SELF CERTIFICATION	Nearly 66% of survey responses were supportive; however, 71% of landlord responses strongly opposed this change.	None
HCV - ADDRESSING MOD REHAB IN EMERGENCY PLAN	Nearly 70% of survey responses were supportive. There was no other feedback received.	None
HCV - MTW MOVE ON PROGRAM PARAMETERS	Nearly 80% of survey responses were supportive. There was no other feedback received.	None

5. FSS ACTION PLAN

Proposed Change	Feedback Overview	Adjustments to Plan
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FSS ACTION PLAN: DEFINING FSS PROGRAM WITHDRAW	Nearly 51% of survey responses were supportive. Roughly 33% were not sure.	None
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6. OTHER

- Section 5 - Source and Uses: Resident Ambassador Program: Language was updated to reflect SAHA's new Apprentice Program. Additional updates to this section will be completed in June 2022 once the Agency has completed the annual budgeting process for FY2023.

The following sections provide further details on the agency's outreach efforts as well as feedback received during the public comment period. Sections below are organized by main outreach activity.

Public Hearing

The Agency held a public hearing on the draft FY2023 Moving-to-Work (MTW) Plan on March 16, 2022 during the Operations and Real Estate Committee Meeting. Three community members signed-up to provide comments. The following table provides a summarized list of questions and comments received during the meeting.

Table 1. Public Hearing Summary

#	Question/Comment	Staff Response(s)
1	Can the Resident Council sponsor Garage Sales?	This will be clarified to note whether resident councils can sponsor. The intent is to ensure property management is kept informed of occasions when non-residents may be visiting the property.
2	Does SAHA require residents to disclose ownership of firearms?	We do not require residents disclose ownership of firearms.
3	Is there a Master Capital Improvement Plan? What is the process for prioritization?	The Agency plans for capital improvements as part of the budgeting process. The Agency has two approaches to capital planning. For federal programs, the Agency reviews anticipated Capital Fund Program funding. For Beacon communities, the approach includes planning for how to refinance the property and then assessing what capital investment that property may need.
4	How do we work with foster parents who may have children in and out of their home?	Staff work with the foster agencies and there is flexibility in the policy to work with families.
5	"I think that the three year recertification	The new policy will not go into effect until SAHA receives



#	Question/Comment	Staff Response(s)
	is excellent. These recertifications take a lot of time” When will these start? What happens to recerts that are due now? Do we need to wait for HUD approval?	approval from HUD and then implements the policy. SAHA anticipates implementation will start July 1, 2022.
3	The four to one elderly ratio at some of the properties. The plan states “The goal of the activity is to address continuing concerns of elderly residents at specific communities regarding lifestyle conflicts between elderly elderly”. “I don't see any difference between the elderly elderly and non elderly and elderly conflicts...” “And we have conflict between everybody you don't have to be elderly or non elderly so i'm wondering if y'all shouldn't look at that and maybe modify it some way.” “Because it doesn't matter whether you're elderly or non elderly there is conflict anyway” (page 33: FY2015-2- Elderly Admissions Preference at Select Public Housing Sites)	The Agency will be exploring ways to bring services to residents that will support conflict resolution and relationship building.
4	How do you select residents to be ambassadors? “Some residents are troublemakers and the last thing they need to do is be ambassadors, which gives them the more opportunity to create problems for other residents and so i'm wondering if that shouldn't be looked at all” (page 57: Resident Ambassador Program)	SAHA replaced the Ambassador program with a training-based Apprentice Program. This language will be updated in the final plan. All residents hired through the previous Ambassador Program and the new Apprentice Program must complete the Agency's hiring process established by the Agency's Human Resources Department. Resident apprentices are closely monitored and supervised to ensure they develop the job skills and experience necessary to succeed in their future career endeavors.
5	“Thank you for saving me because I lived in Streets for a long time... There's a lot of drug dealing and shooting.” Commenter noted that the police did not come in time. Commenter requested help from SAHA and police so he can feel safe in his home and at his community outside.	SAHA and San Antonio Police Department Partnership: Dr. Guzman and Ed Hinojosa met with San Antonio Police Chief William McManus to discuss a partnership to improve security and safety at public housing communities.
6	Commenter noted that people are at the property when they do not belong	SAHA takes these issues very seriously and will follow-up with the local police chief to develop a plan to address

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#	Question/Comment	Staff Response(s)
	there. Commenters noted she is scared and afraid of her clothes getting stolen from the clothesline outside. Commenter shared experience with witnessing violence, drug activity, and other criminal activity. Commenter mentioned calling police but the issues are persistent.	these issues.

Virtual Resident Briefings

The Agency held three zoom meetings on February 28th (12 p.m.), March 1st (6 p.m.), and March 3rd (11 a.m.) for residents. Across the three meetings, there were 59 registered; and 10 attendees were confirmed to be residents. The following table provides a list of questions and comments addressed during the meetings.

Table 2. Resident Briefings Summary

#	Question	Staff Response(s)
1	Is this slideshow going to be posted anywhere?	The slideshow is posted on SAHA's website at saha.org/public-notice .
2	Does the tenant have to report an increase or decrease in rent?	<p>For Public Housing and Voucher Programs families, decreases in income must always be reported to ensure you are not overpaying your portion of the rent. For the Voucher Programs, increases in income do not need to be reported unless the family is participating in the FSS Program, the Homeownership Program, or if they have previously reported zero income. For Public Housing, increases over \$200 must be reported, and all increases in income must be reported for families participating in the FSS Program, Earned Income Disregard (EID), Jobs Plus EID, and those who have previously reported zero income.</p> <p>Additionally, please note that for the Voucher Programs, any change in the total rent charged to families must be requested by partnering landlords through submission of the Request for Rental Increase form found on SAHA's website.</p>
3	Will units be inspected every 3 years?	For the Section 8 Voucher Program, the Housing Quality Standards inspections take place every 2 years. For Public Housing, the Uniform Physical Condition Standards



#	Question	Staff Response(s)
		inspections take place every year.
4	Would tenants be told about increases in rent from SAHA?	Yes, all SAHA families must receive, and sign off on, a landlord's Request for Rent Change Form to notify them of any changes in their rent.
5	If I just renewed my lease this month, do I still have to renew my lease every year?	For the Public Housing and Section 8 Voucher Programs, the triennial recertifications schedule does not change the existing lease renewal process. Families will continue to sign an initial 1-year lease which is then automatically renewed every year, unless there is a change. Changes that would result in a new lease needing to be re-executed include changes to the responsibility of appliances or utilities.
6	Who can we notify within SAHA?	Please contact your caseworker or contact SAHA's Customer Service Team at (210) 477-6000.
7	Will the income increase change be for those with SSI?	No, increases in income do not need to be reported unless the family has previously reported zero income or if they are participating in the FSS Program; if the family is in Public Housing and the increase is over \$200, or if they are participating in Earned Income Disregard (EID) or Jobs Plus EID; or if the family is in the Voucher Programs and participating in the Homeownership Program.
8	If I am with Bexar County Housing Authority, am I able to switch over to SAHA during my lease or would I have to wait until my lease is up?	Residents wishing to move their housing assistance to SAHA must contact their current housing authority to begin the Portability process. In this case, Bexar County Housing Authority would inform SAHA of the transfer and lease dates would be coordinated through this process.
9	Will you please provide a scenario on payment standards?	The payment standards are provided to PHAs annually by HUD and analyzed/updated by SAHA to apply to current families. Currently, SAHA processes a new payment standard at the time of a recertification. SAHA is moving to continue to update payment standards at the time of recertification and when a partnering landlord requests a rental increase.
10	With rental prices going up, are there any plans to buy more houses specifically in the SE side of town for vouchers?	For the Voucher Programs, SAHA does not purchase or own any units. SAHA does have expansion plans that include the development of new multi-family housing units across the city that will accept vouchers.
11	Does that [Increase in Payment Standards Proposed Policy Change] mean our family will be allowed for an increase in assistance?	This policy change only requires families in the Jobs Plus Earned Income Disregard Program to report to SAHA any increases in their income.
12	Does SAHA have a listing of any new	SAHA does not host any databases for units available to

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#	Question	Staff Response(s)
	apartments, duplexes etc. that tenants may check frequently?	Voucher Programs families, but a third-party resource is listed below. For the Voucher Programs: affordablehousing.com For Public Housing, SAHA maintains a listing of SAHA communities and a map here . For Beacon and Partnerships properties, SAHA maintains a listing here : In addition, a map of all SAHA properties including public housing, Beacon, and Partnerships can be found here .
13	Will there be an update once SAHA's proposals are submitted, reviewed and if approved/not approved?	The proposed changes will be presented to the Board of Commissioners on April 6, 2022. If approved, they will then be submitted to HUD on April 15, 2022. By July 2022, SAHA should receive approval from HUD. All approved plans are posted on SAHA's website.

Surveys

A survey titled “We want to hear from you!” was prepared and posted online on February 14, 2022. On February 28, an English and Spanish translated version were sent directly to 11,519 residents and on March 10, 2022 the survey was posted to the Landlord portal and sent to 1,451 landlords. The survey was delivered using an emailed google form and a paper form was provided upon request. In addition, flyers were distributed to public housing resident doors with the link and QR code to complete the survey.

Each question described the policy change and then asked respondents to provide their feedback using a likert scale. The survey communicated that it was anonymous and voluntary. In addition, the survey stated that participation in the survey would not impact the respondent's application status or participation in any SAHA programs. Information in this summary report includes responses received by March 15, 2022.

Delivery and response statistics

Table 3. Response rates by delivery method

Target Population	Sent	Responses	Response (%)
HCV and PH residents with email	11,522	496	4.3%
Landlords with email	1,451	24	1.7%
TOTAL	12,973	520	4.0%

Table 4. Email delivery detail



Result	Resident Emails	Resident Emails (%)	Landlord Emails	Landlord Emails (%)	Total Emails	Total Emails (%)
Bounced	441	3.8%	97	6.7%	538	4.2%
Email Not Opened	6,608	57.4%	675	46.5%	7,283	56.1%
Email Opened	4,473	38.8%	679	46.8%	5,152	39.7%
Survey Link Opened*	633	5.5%	107	7.4%	740	5.7%
	11,522		1,451		12,973	

*Counts reported in “Survey Link Opened” are also included in “Email Opened”.

Table 5. Responses by self-identified SAHA housing program

Self-identified SAHA Housing Program	Responses	Response (%)
Housing Choice Voucher Program	334	67.3%
Public Housing Program	162	32.7%
TOTAL	496	100.0%

Topics

The following topics were covered by the survey:

- Public Housing Policy Changes (ACOP)
- Housing Choice Voucher Policy Changes (ADMIN Plan)
- Family Self-Sufficiency (FSS) Program Action Plan
- MTW Activities

Likert Scale

All responses are rated on a scale from Strongly Oppose (assigned a score of 1) to Strongly Support (assigned a score of 4). The survey allowed respondents to answer “Not Sure”; these responses were not included in response averages; however, the Agency used these responses to inform other work including which policies should be explained in further detail during resident briefings. In this report, colors are assigned to each response value in the following way:

Average
 Not Sure
 Strongly Support
 Support
 Oppose
 Strongly Oppose

Results



A total of 5,848 individual question responses were received across the 520 survey responses. Not all survey responses received had responses for all questions. As a result, each question has a separate total number of responses from which percentages are calculated.

Of the responses received, 68.4% or 4,002 indicated their support for the policy change. Slightly less than one-fifth or 19.4% selected three on the scale indicating the responder either had no opinion or did not know. Responses indicating they did not support the policy change made up 12.2% or 714 responses. The average question response score was 3.1.

Table 6. Summary results for all question responses

Response Category	Responses	Response (%)
1 - Strongly Oppose	342	5.8%
2 - Oppose	372	6.4%
3 - Support	2,500	42.7%
4 - Strongly Support	1,502	25.7%
Not Sure	1,132	19.4%
TOTAL	5,848	100%

In the following tables, the results are displayed by survey question.



PUBLIC HOUSING

Table 7. Public Housing Policy Change Response Count Summary

Question	1 - Strongly Oppose		2 - Somewhat Oppose		3 - Somewhat Support		4 - Strongly Support		Not Sure	
	#	%	#	%	#	%	#	%	#	%
2. SAHA clarified the distinction between misdemeanor and felony offenses for violent criminal activity and drug-related criminal activity. Felony offenses will carry a longer lookback period than for misdemeanor offenses. Additionally, SAHA removed minor infractions from the grid, including denying for a pattern of miscellaneous misdemeanor offenses, and single convictions for DUI and misdemeanor drug possession charges.	13	8.0%	9	5.6%	57	35.2%	43	26.5%	40	24.7%
3. SAHA is proposing changes to the occupancy standards for determining unit size to include assigning bedrooms for foster children only if they will be in the unit for more than 6 months. Language changes also clarify that all children anticipated to reside in the dwelling will be included in determining unit size with supporting documentation.	7	4.3%	3	1.9%	90	55.6%	47	29.0%	15	9.3%
4. SAHA is proposing to provide former residents with a notice of charges within 30 days from the date of move out in order to align with Texas Property Code. Current SAHA policy provides 10 business days.	5	3.1%	11	6.8%	85	52.5%	41	25.3%	20	12.3%
5. SAHA has clarified language for unit transfer to allow for flexibility when processing transfer requests based on circumstances of the family and unit availability.	1	0.6%	2	1.2%	91	56.2%	51	31.5%	17	10.5%
6. SAHA has added clarifying language to the termination policy that states if the family fails to transfer when the transfer is required by SAHA it will be grounds for termination.	23	14.2%	29	17.9%	60	37.0%	18	11.1%	32	19.8%
7. SAHA is proposing changes to implement the MTW policy that will remove biennial recertifications and	6	3.7%	5	3.1%	67	41.4%	50	30.9%	34	21.0%

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implement triennial recertifications (every three years) for all households.

TOTAL	55	5.7%	59	6.1%	450	46.3%	250	25.7%	158	16.3%
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Table 8. Public Housing Lease Change Response Count Summary

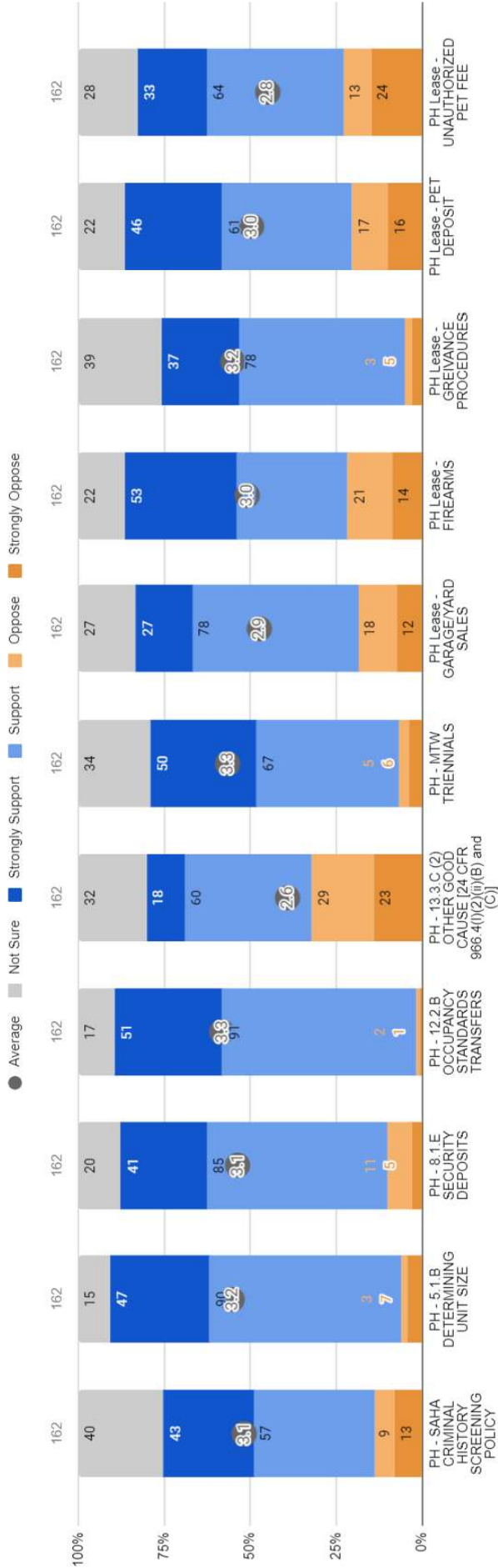
Question	1 - Strongly Oppose		2 - Somewhat Oppose		3 - Somewhat Support		4 - Strongly Support		Not Sure	
	#	%	#	%	#	%	#	%	#	%
8. SAHA is proposing to update language to reflect current policy on garage/yard sales. Current policy states garage/yard sales may be allowed only when sponsored by property management.	12	7.4%	18	11.1%	78	48.1%	27	16.7%	27	16.7%
9. SAHA is proposing to add language to restrict the display or use of legal firearms on SAHA property.	14	8.6%	21	13.0%	52	32.1%	53	32.7%	22	13.6%
10. SAHA has added a section in order to allow residents to settle grievances through an informal conference at their community office rather than scheduling an informal hearing when applicable. The language was changed in subsection III to reflect the request for an informal hearing may be made by a resident in the event they are dissatisfied with the informal conference decision.	5	3.1%	3	1.9%	78	48.1%	37	22.8%	39	24.1%
11. SAHA is proposing language changes to reflect the updated pet deposit amount of \$150.00 and the repayment agreement total sum being \$150.00 by implementing a \$50.00 down payment and (2) \$50.00 monthly payments.	16	9.9%	17	10.5%	61	37.7%	46	28.4%	22	13.6%
12. SAHA is also proposing to update the unauthorized pet fee in order to reflect the updated pet deposit and repayment amount of \$150.00.	24	14.8%	13	8.0%	64	39.5%	33	20.4%	28	17.3%
TOTAL	71	8.8%	72	8.9%	333	41.1%	196	24.2%	138	17.0%

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STRATEGIC PLAN
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Chart 1. Public Housing Policy and Lease Change Response Summary



HOUSING CHOICE VOUCHER

Table 9. Housing Choice Voucher Policy Change Response Count Summary

Question	1 - Strongly Oppose		2 - Somewhat Oppose		3 - Somewhat Support		4 - Strongly Support		Not Sure	
	#	%	#	%	#	%	#	%	#	%
13. SAHA clarified the distinction between misdemeanor and felony offenses for violent criminal activity and drug-related criminal activity. Felony offenses will carry a longer lookback period than for misdemeanor offenses. Additionally, SAHA removed minor infractions from the grid, including denying for a pattern of miscellaneous misdemeanor offenses, and single convictions for DUI and misdemeanor drug possession charges.	24	6.7%	32	8.9%	152	42.5%	77	21.5%	73	20.4%
14. In order to move SAHA towards being a more digitally-literate agency, particularly in the era of COVID-19, language was added in 71.B(2)(b) to specify that the agency will accept clear and legible photos or digital scans of original documents.	9	2.5%	9	2.5%	166	46.4%	141	39.4%	33	9.2%
15. SAHA is proposing to remove landlord self-certification for inspections. This change will require SAHA to certify inspection results and reinspect units under HAP contract.	40	11.2%	30	8.4%	131	36.6%	105	29.3%	52	14.5%
16. SAHA is proposing changes to implement the MTW policy that will remove biennial recertifications and implement triennial recertifications (every three years) for all households.	19	5.3%	20	5.6%	139	38.8%	145	40.5%	35	9.8%
17. SAHA is proposing to apply increases in payment standards during processing of any approved request for rental increases in between triennial recertifications.	43	12.0%	57	15.9%	105	29.3%	67	18.7%	86	24.0%

18. SAHA has added language to address the MOD-Rehab Program in the Emergency Transfer Plan. This will allow participants in the MOD-Rehab Program the same protections as other programs under SAHA's Emergency Transfer Plan.	7	2.0%	7	2.0%	182	50.8%	67	18.7%	95	26.5%
19. SAHA has added language to the Move On Program to include additional supportive housing program types including Rapid Rehousing.	6	1.7%	3	0.8%	164	45.8%	121	33.8%	64	17.9%
TOTAL	148	5.9%	158	6.3%	1039	41.5%	723	28.9%	438	17.5%

Chart 2. Housing Choice Voucher Policy Change Response Summary

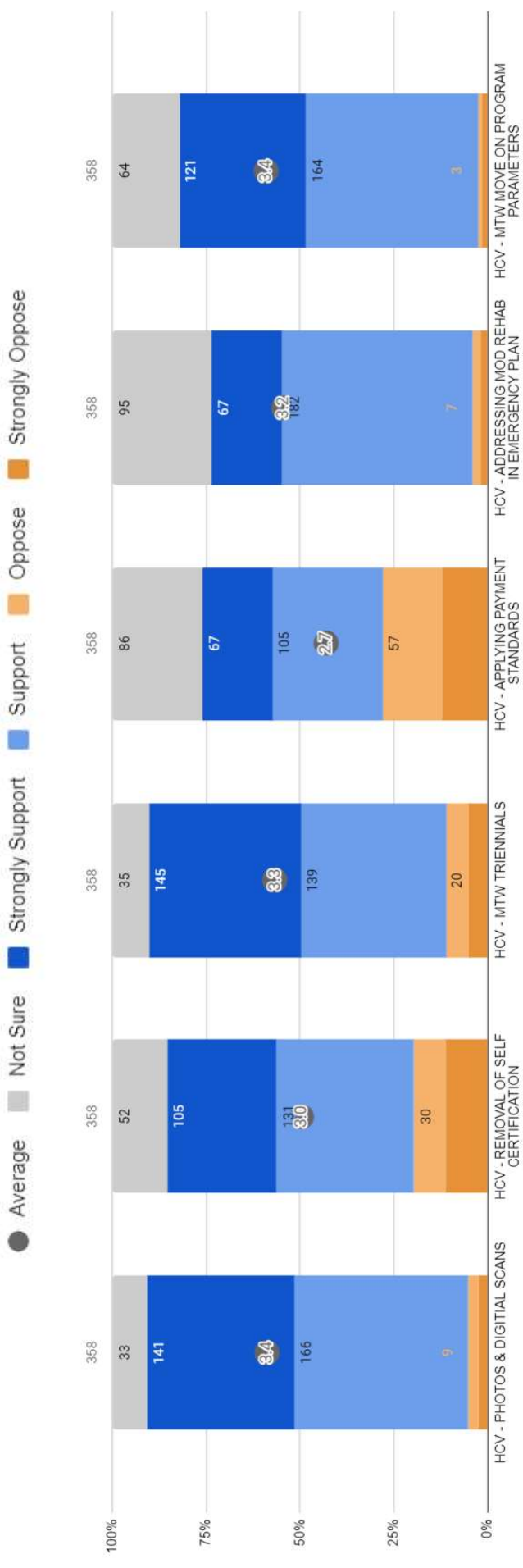


Table 10. Housing Choice Voucher Policy Change Response Count Summary (Landlords Only)

Question	1 - Strongly Oppose		2 - Oppose		3 - Support		4 - Strongly Support		Not Sure	
	#	%	#	%	#	%	#	%	#	%
13. SAHA clarified the distinction between misdemeanor and felony offenses for violent criminal activity and drug-related criminal activity. Felony offenses will carry a longer lookback period than for misdemeanor offenses. Additionally, SAHA removed minor infractions from the grid, including denying for a pattern of miscellaneous misdemeanor offenses, and single convictions for DUI and misdemeanor drug possession charges.	3	12.5%	4	16.7	10	41.7%	6	25.0%	1	4.2%
14. In order to move SAHA towards being a more digitally-literate agency, particularly in the era of COVID-19, language was added in 71.B(2)(b) to specify that the agency will accept clear and legible photos or digital scans of original documents.	0	0%	2	8.3%	10	41.7%	12	50.0%	0	0%
15. SAHA is proposing to remove landlord self-certification for inspections. This change will require SAHA to certify inspection results and reinspect units under HAP contract.	17	70.9%	5	20.8%	1	4.2%	0	0%	1	4.2%
16. SAHA is proposing changes to implement the MTW policy that will remove biennial recertifications and implement triennial recertifications (every three years) for all households.	0	0%	4	16.7	6	25.0%	13	54.2%	1	4.2%
17. SAHA is proposing to apply increases in payment standards during processing of any approved request for rental increases in between triennial recertifications.	0	0%	1	4.2%	5	20.8%	18	75.0%	0	0%
18. SAHA has added language to address the MOD-Rehab Program in the Emergency Transfer Plan. This will allow participants in the MOD-Rehab Program the same protections as other programs under SAHA's Emergency Transfer Plan.	1	4.2%	0	0%	10	41.7%	2	8.3%	11	45.8%

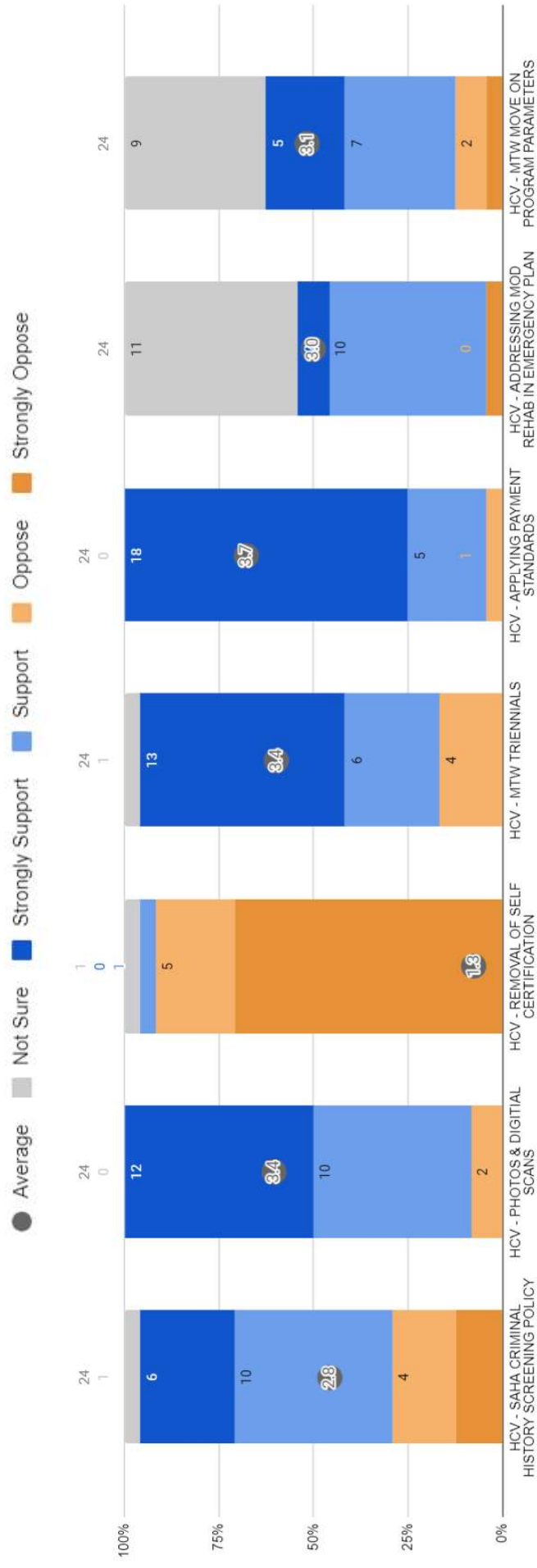
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19. SAHA has added language to the Move On Program to include additional supportive housing program types including Rapid Rehousing.		1	4.2%	2	8.3%	7	29.2%	5	20.8%	9	37.5%
TOTAL		22	13.1%	18	10.7%	49	29.2%	56	33.3%	23	13.7%

Chart 4. Housing Choice Voucher Policy Change Response Summary (Landlords Only)



FAMILY SELF-SUFFICIENCY (FSS) ACTION PLAN & MTW ACTIVITIES

Table 10. FSS Action Plan & MTW Activity Policy Change Response Count Summary

Question	1 - Strongly Oppose		2 - Somewhat Oppose		3 - Somewhat Support		4 - Strongly Support		Not Sure	
	#	%	#	%	#	%	#	%	#	%
21. SAHA proposes to add language to specify when a family is considered withdrawn from the FSS program to include: (A) A family submits a written request to withdraw; or (B) A family fails to respond within 10 business days upon receipt of a certified letter from SAHA requesting the family contact FSS staff. Today, general practice is to wait three months for a response before terminating.	36	6.9%	47	9.0%	186	35.8%	77	14.8%	174	33.5%
22. SAHA is proposing to amend the current schedule for recertifications to once every three years. Currently, only households on a fixed-income are recertified every three years. All other households are certified every two years. Every household will continue to have the option of an interim recertification if there is a change in household composition or income according to HCV and PH policy.	17	3.3%	13	2.5%	257	49.4%	161	31.0%	72	13.8%
23. SAHA proposes to establish a Property-based local, non-traditional rental subsidy program (PH-like program) to support the development of new housing units with income-based rent calculations and more tenant protections similar to those offered by public housing. Families served through this program will pay 30% of their income in rent. SAHA's Proposed Program can be located in Section 3 of the MTW Plan under "FY2023-1: Property-based local, non-traditional rental subsidy program" (pg 17-19).	15	2.9%	23	4.4%	235	45.2%	95	18.3%	152	29.2%
TOTAL	68	4.4%	83	5.3%	678	43.5%	333	21.3%	398	25.5%

Chart 3. FSS Action Plan & MTW Activity Policy Change Response Summary

